

Regular Business Hours: Mon – Fri 8:00 AM – 5:00 PM

Adult MH Intake Packet

- STEP 1: Gather the documents listed on page 2 of this packet.
- STEP 2: IF you have no income, fill out page 3.
- STEP 3: Fill out the rest of the packet completely.

 If you need any help with the packet, please call 903-957-4701.

 Please ask for an interpreter if you need language assistance.
- STEP 4: Return completed packet and required paperwork to your local clinic on that clinic's designated open access enrollment day. Enrollments will occur on each designated day until all available spots are filled.

Cooke County - Monday

301 N. Grand Ave., Gainesville, 940-612-1389

Grayson County - Tuesday and Wednesday

315 W. McLain Dr., Sherman, 903-957-4701

Fannin County - Thursday

1221 E. 6th St., Bonham, 903-583-8583

Enrollment appointments are usually available during normal business hours, except for observed holidays.

- STEP 5: When enrolled into services, you will be assigned a Case Manager who will:
 - be your main contact at TCC
 - · work with you to make a plan for your recovery, and
 - will keep all your paperwork updated while you are in services
 - coordinate scheduling an appointment with a prescriber if requested
- STEP 6: Once all the enrollment steps are completed, you are ready to begin services.

TCC Crisis Line – 24-hours a day – 1-877-277-2225 Hearing Impaired Crisis Line - 1-800-735-2989 (TDD/TT) Office Use:
Client Name:
Client # Medicaid # Date:

Documentation Needed

Adults:

- Medical Insurance Information (Medicaid, Medicare, or private insurance)
- Social Security Card
- Driver's License or State ID Card
- **Proof of residence** (utility bill, rental agreement, etc.)
- **Proof of Income** (bring the ones you have)
 - Four (4) most recent pay stubs
 - SSI or SSDI award letters
 - o Retirement Documentation showing amounts
 - o Proof of public assistance (food stamps, etc.)
 - W-2 or latest tax return
 - o Page 3 of this packet, if you have no income at this time
- Behavioral Health medical records are desired (if you have any previous history of treatment) (hospital discharge records, or how to reach your previous provider)

Financial Statement



Client Name:					
l, a	agree that all o	f my stateme	nts below are t	rue.	
(name) 1) I currently have an ID; Driver Lice	nse, State ID, B	irth Certifica	te, or Passport:	Yes	No
I am currently: Unemployed Receiving Social Security Income			• •	me	
3) I make or receive: \$	Daily	Weekly	Bi-Weekly	Monthly	
4) I currently have health insurance, If Yes, please specify;			Yes No		
5) I currently have a place to live:	Yes No				
6) I currently reside at: Address:					
City:	State: _		Zip Code	:	
7) I reside with: Name:			Phone:		
8) Does anyone provide you with the clothes, medical bills, gas, medication Yes No If Yes, have that pe	ons, cigarettes, rson fill out que	cable, phon estions 9-11	e, probation fe and sign as the	es, etc.? Support:	
9) Name:	Kela	ationship to (olient:		
10) How much do you spend in a mo \$101 to \$200 \$201 to \$300				\$51 to	\$100
11) Will this change, and if so, when	and why?				
Applicant refuses or is unable to	provide docum	nentation.			
Your signature below means that	you agree tha	t your finan	cial statement	is correct	•
Client Signature:		Da	ate:		
LAR Signature:(If client is under the age of 18, LAR must sig	in and date.)	D	ate:		
Support Signature:		Da	ate:		
Staff Signature:		D	ate:		

 Office Use:
 Client Name:
 Client #
 Medicaid #
 Date:



REGISTRATION DOCUMENT

First Name:	Middle Name:	Las	t Name:		Suffi	X
Preferred Name:	Date of Birth:	Social Secu	rity #	Marit	al Status:_	
Gender: Male Female	Transgender MtoF	Transgender FtoM	Preferred Pronou	ıns:		
Do you consider yourself He	eterosexual or Straight	Lesbian or Gay	Bisexual Oth	ner:		
Primary Spoken Language:		Secondary Spoken	Language:			
Can you read & write? Yes	No Do yo	ou need an interpreter?	Yes No			
Race: American Indian or Alaska	Native Asian Blac	ck or African American	Native Hawaiian	or other Pac	ific Islander	White
Hispanic Origin: No If Yes:	Central American	Cuban Dominican	Mexican Pue	erto Rican	South A	merican
Are you currently homeless	Yes No					
Current Address		City		State	Zip _	
Mailing Address		City		State	Zip _	
Your phone number(s)						
Name:	Relationship to You:	Phone:		nergency (Contact:	
				Yes	No	
				Yes	No	
		TIONAL INFORMAT				
Highest grade level completed?		Did you graduate?	Yes No	GED?	Yes	No
Are you currently in school?	Yes No					
Are you currently employed?	Yes No					
What hours do you work?	Part Time Full Time	Are you seeking	employment?	Yes	No	
Were you in the military? You	es No	Which branch?				
Current Military Status		Which Campaign?				
Are you eligible for VA Benefits	? Yes No					
Do you use: Wheelchair	Walker Glasses	Contacts Hearing	ng Aid Dent	ures/Partia	ı1	

Office Use: Client Name:	Client #	Medicaid #	Date:
CONSENTS FOR EME	RGENCY AND N	ON-EMERGENC	Y SERVICES
In the event of a medical or psychiatric emer- CENTER or any of its representatives at thei physician.			
I hereby consent and give permission to TEX necessary to use CPR, rescue breathing, ab personnel to provide all medically necessary	dominal thrusts, and firs	t aid procedures. I also	
I understand that TEXOMA COMMUNITY CE treatment I receive.	ENTER will not be financ	cially responsible or lial	ble for any emergency
I give my permission for TEXOMA COMMUN programs and/or any other necessary events			or my ward to and from TCC
Signature of Individual seeking Services or Legally Authorized Representative, Guardian, or Parent of a Minor	Printed Name	 ;	Today's Date

Office Use:			
Client Name:	Client #	Medicaid #	Date:

Medical Questionnaire

			Height:	Weight:
Please	list any (drug alle	ergies you have:	
Please	list any f	food or o	other allergies you have (food	d, latex, etc):
Do you	ı have aı	ny of the	e following medical condition	ns?
	YES	NO	Arthritis	
	YES	NO	Asthma/COPD	
	YES	NO	Bleeding Disorders/Blood (Clots
	YES	NO	Cerebral Palsy	
	YES	NO	Congestive Heart Failure	
	YES	NO	Diabetes	
	YES	NO	GERD/Acid Reflux/Stomach	n Ulcer
	YES	NO	Gout	
	YES	NO	Heart Disease	
	YES	NO	High Cholesterol	
	YES	NO	Hypertension/Elevated Blo	od Pressure
	YES	NO	Liver Disease	
	YES	NO	Pregnant	
	YES	NO	Seizure Disorder	
	YES	NO	Speech Impairment	
	YES	NO	Thyroid Dysfunction	

Please describe any yes answers from above:

Office Use:			
Client Name:	Client #	Medicaid #	Date:

Current Medications
Please complete this page OR attach a list of your current medications

Prescription Medications (name, strength, dosage):		Prescribed by (doctor, clinic, or hospital):
	-	
	-	
	-	
	-	
	-	
	_	
	-	
	_	
Over-the-Counter Medications or Vitamin	s that you	take regularly:

Office Use:			
Client Name:	Client #	Medicaid #	Date:

OTHER TREATMENT	
Do you have a Primary Care Physician? Yes No (If yes, please list on next	line)
Current Primary Care Doctor	Location
Would you like to give consent for TCC to coordinate care and communicate with your	Primary Care Physician about your treatment
and medications? Yes No	
If you do not have a Primary Care Physician, would you like a referral for a Primary Car	re Physician? Yes No
Who do you go see when you are sick?	Location
Other Current Doctor	Location
Other Current Doctor	Location
Other Current Doctor	Location
Recent Medical Hospitalizations (date, place, reason) please provide discharge packet, i	f available
Recent Psychiatric Hospitalizations (date, place, reason) please provide discharge packet	t, if available
Have you ever been treated for any mental health disorder? Yes No	
What type of treatment including where & when:	
Please list any mental health diagnoses that you have received and how old you were wh	nen you received it:
Is there a family history of mental illness? Please describe:	

Recent Inpatient Alcohol or Substance Use Treatment (date, place, reason) please provide discharge packet, if available

Do you currently drink alcohol? Yes No If yes, how much & how often?

Office Use: Client Name:	Client #	Medicaid #	Date:
Do your currently use illicit drugs? Yes	No If yes, describe use	:	
Have you ever been treated for the use of alcohol. What type of treatment? including where and when		Yes No	
Please describe any past use of alcohol or illicit de	rugs that caused problems	for you or your family:	
Signature of Individual seeking Services or Legally Authorized Representative, Guardian,	Printed Name		Today's Date

or Parent of a Minor

Consumer's Name:	Case #:	MDCD#:	Date:

TEXOMA COMMUNITY CENTER (TCC) INFORMATION AND TREATMENT AGREEMENT FOR MENTAL HEALTH SERVICES

Your relationship with the Center and its representatives is professional and therapeutic. In order to preserve this relationship, it is imperative that the Center or its representatives not have any other type of relationship with you and/or your family. Personal and/or business relationships undermine the effectiveness of the therapeutic relationship. The Center and its representatives care about helping you and are not in a position to befriend you and/or the members of your family, or to have a social, business, or personal relationship with you and/or your family members. Gifts, bartering, and trading services between you or your family and the Center is not appropriate.

APPOINTMENTS/CANCELLATIONS

You will be seen as close to your appointment time as possible, but an appointment insures a place on the schedule. Time seen is based on schedule, emergencies, consultations, etc. Being late to an appointment may cause your place on the schedule to be cancelled. Cancellations must be received at least 24 hours before the scheduled appointment. You are responsible for calling to cancel or reschedule the appointment. Also, please be advised that if you are going to be more than 15 minutes late for an appointment, you may have to reschedule, or wait for a no-show later that day, as a courtesy to those who have been scheduled after you.

CONSENTS AND INFORMATION RELATED TO SAFETY

- Children cannot be left unattended by the legally authorized representative at any Texoma Community Center facility. If a child is left unattended, the Center is obligated to report such conduct to the Texas Department of Family and Protective Services.
- The Center staff may refuse to see any one that presents for a session under the influence of illicit drugs and/or alcohol.
- Smoking is only allowed in designated areas, and during activities only at designated times. Smoking is never allowed inside the facility or any of the vehicles.
- Respect the property and rights of others. Property includes the Mental Health Services building, all contents in the building/grounds, and the Center vehicles. Rights of others include peers, staff, and community.
- Incoming calls for consumers are not accepted to protect confidentiality. Personal phone calls will be limited to 3 minutes. Do not intentionally listen to others' calls. Respect their privacy.
- Any inappropriate conduct including but not limited to violence, threats, cursing, screaming, physical aggression, or use of illicit drug and/or alcohol intoxication by either consumers or persons accompanying them may be reported to law enforcement, and will result in the termination of the appointment.
- In the event that the Center staff reasonably believe that you and/or your family member(s)or friend are a danger, physically or emotionally, to themselves or any other person, TCC may contact medical and law enforcement personnel, including, but not limited to: a general hospital, the local emergency room, a psychiatric hospital, the courts, a judge, protective agencies (Child Protective Services or Adult Protective Services), primary care physician, the police, emergency medical service (ambulance), and/or 911.

INFORMATION FOR INDIVIDUALS TRANSPORTED BY CENTER STAFF

- Do not ask staff to drive you somewhere that has not been pre-approved. Transportation will only be authorized to transport consumers to medical appointments. The Transportation Supervisor or Program Manager must approve any exceptions.
- No eating or drinking on the vans, vehicles, or carpeted areas of Mental Health. No trash is to be left on the vans, vehicles, or TCC property TCC is not responsible for lost personal items.
- If weather conditions cause unsafe road conditions, skills training activities and transportation will be cancelled.
- While being transported, you must stay in your seat and keep your seat belt buckled until the van or vehicle comes to a complete stop. Do not distract the driver while they are transporting. Any violations of safety rules on the van or Center cars will result in a written incident report. If continued violations occur or consumer
- Refuses to comply with safety rules, the consumer may be suspended from being transported by MH staff.

Consumer's Name:	Case #:	MDCD#:	Date:
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INFORMATION PERTAINING TO INDIVIDUALS PARTICIPATING IN GROUP SKILLS TRAINING

- Those attending Group Skills Training are expected to stay until posted hours are over, unless there is an emergency. If you leave the Group Skills Training, you will need to advise Skills Training staff. If you leave against the advice of the staff there will be an incident report filed, and you may be in jeopardy of suspension.
- You are expected to stay awake during Skills Training activities.
- While attending activities at TCC, you must clean up after yourself in all areas TCC discourages borrowing, lending or giving of money or other items (such as cigarettes) at any time. When everyone contributes money for a group meal or goes out to eat, you may choose to bring your own food. Do not ask for food or money from others.
- If you are sick or have cold/flu like symptoms, do not come to Group Skills Training. If you have been ill for an extended time, or in the hospital, you will need a release from your doctor to return to Group Skills Training. If the hospital was Behavioral Health Center or North Texas State Hospital, you will need to attend your after care appointment with your case manager before returning.
- You are expected to wear modest attire with all undergarments to Skills Training activities. Examples of inappropriate clothing are short skirts, short dresses or short shorts; clothing that is tight or sheer; and clothing that is generally offensive to others. This applies to men and women.
- Proper hygiene will be maintained while participating in Skills Training activities or programs. Bathe daily before coming to the program. Offensive body odors may be cause for removal from skills training for the day. Mental Health staff may refuse to transport consumers with offensive body odor.

AFTER-HOURS EMERGENCIES

Emergencies are urgent issues requiring immediate action. After hours, callers will reach an answering service; the on-call worker will return the call as soon as possible to provide crisis intervention services. A Qualified Mental Health Professional (QMHP) is on call when the Center's offices are closed, and can be reached twenty-four-hours, seven-days-per-week at the following number:

1-877-277-2226

For consumers who have a hearing impairment and need access to after-hours crisis services, they should first contact Relay Texas in order to facilitate communication between the consumer and the answering service at: 1-800-735-2989 (TDD/TT). The on-call staff will then call the individual back using Relay Texas to facilitate communication.

CRITERIA FOR DISCHARGE

Discharges from Mental Health Services may occur for any of the following reasons:

- You and program staff mutually agree to the termination of services.
- You move outside of Grayson, Fannin, or Cooke counties.
- You achieve the outcomes on the Care Plan.
- You no longer meet the criteria for services, or the services are no longer medically necessary.
- You do not respond to treatment, and are not willing to participate in your treatment; whereas, a continuation of services could be interpreted as fraudulent, infringement of your rights, or unsafe conditions for staff.
- You are non-compliant with appointments. Non-compliance is defined as two consecutive cancellations, or four cancellations within 90 days, or two no shows within 90 days. Cancellations may be medically excused. No excuses accepted for no-shows.
- If the assigned Mental Health staff has not been able to contact you, or heard from you within 30 days.
- You are expected to follow the Mental Health Services Guidelines. Disruptive behavior will not be tolerated for the safety of other consumers. After reasonable effort is made to correct inappropriate conduct, you may be removed from the program for that day, and possibly suspended until the treatment team reviews the situation, or have services discontinued.

You have the right to appeal a denial, termination or suspension of services. To appeal this decision, please contact the Human Rights Officer at: (903) 957-4874

Consumer's Name:	Case #:	MDCD#:	Date:
TREATMENT	AGREEMENT INFO	ORMATION	
 I agree that I will participate in the planning considered medically necessary and advisab I understand that the results of services incluguaranteed as to result or cure and the result I understand and agree to follow the treatme agreed upon with TCC, its representatives, a I understand that I may refuse to receive tree of illicit drugs and/or alcohol may be danger may refuse to prescribe for me under such c test and results consistent with illicit drug or If services for my family member or me ince physician has prescribed. I understand that without consent from the prescribing physic. I understand that I should notify TCC or its services or I need a refill of the medication (TCC or its representatives of this, I may be I understand that I should notify TCC or its other concerns such as side effects, if suicid seek treatment elsewhere, or if I am dissatis. I understand that if I miss two scheduled Druntil I can get back in to see the Dr. I understand that if I have Medicaid, I would day supply of medications. I specifically consent for the Center and its a message via answering machine or voice in I understand I may bring a family member to would be helpful, or if the Center staff reconsinformation for those persons, as long as the I understand that inappropriate behavior from such as: threatening, cursing or other behavior are not due to mental illness will result in impolice. I give my permission for TEXOMA COMM (wounds, rashes, lesions, ulcers, etc) for the am aware that these photographs will be upled I give my permission for TEXOMA COMM medical record profile for identification purpoportunity to ask questions about any information to the proportunity to ask questions about any information to the proportunity to ask questions about any information to the proportunity to ask questions about any information to the proportunity to ask questions about any information to the proportunity to ask questions about any informat	ole. adding assessment, evaluates of any such services as ant recommendations of and me. atment, or any portion of rous for persons receiving ircumstances. I further a alcohol abuse or misus lude medications, I und I should not increase, defian. representatives at least so prescribed by TCC's without medications for representatives, if I becal or homicidal ideation fied with services receives appointments in a round usually have to see the representatives to contamail. The presence is not disrumented in the construction of the construct	nation, treatment, or other some largely dependent on more and are may be grounds for the derstand I must take the me ecrease, stop, or otherwise one week in advance if my physician(s). I understand a brief period of time, some pregnant, if symptom in or intent or plan is experieved from TCC, we, that I may have to go we are Dr. before I may obtain a fact me by telephone and/or the or treatment planning appears of the appointment, and if not a discrepance of the appointment, and if not the appointment are discrepance of the appointment, and if not the appointment are discrepance of the appointment, and if not the appointment are discrepance of the appointment and if not a presented to me. I have a treatment and the appointment of the appointment are appointment and the appointment are appointment.	service cannot be by participation. The service cannot be by participation. The service cannot be by participation. The service cannot be been understand that the use quently, the physician asked to obtain a drug denial of medications. The diction of the service can be alter medication of the service can be altered as the service can be altered as the service cannot be

Consumer's or LAR's Signature	Date
Staff's Signature	 Date
Comments:	

Level of Care Acknowledgement Consent

Following enrollment in Mental Health services at Texoma Community Center, an individual will be enrolled into a Level of Care (LOC) Service Package. Below are the core services included for each level of care.

Adult Mental Health Services (Add-on services are available)

- LOC-1S: pharmacological management, skills training, and routine case management
- LOC-2: pharmacological management; routine case management; counseling
- LOC-3: pharmacological management; individual or group psychosocial rehabilitative; supportive housing
- LOC-4: pharmacological management; individual or group psychosocial rehabilitative; supportive housing or supported employment as needed
- LOC-EO: Early onset psychosis: individual or group psychosocial rehabilitative services: supported employment and education services; peer support; family partner as needed

For additional information, definitions, and clarification on Levels of Care, reference the Friends and Family Guide to Adult Mental Health included with the informational packet.

Child and Adolescent Services (Add-on services are available)

• LOC-1: medication management

Staff Signature

- LOC-2: routine case management; skills training OR counseling
- LOC-3: routine case management; skills training and counseling
- LOC-4: Intensive case management, family partner support, skills training, and counseling
- YES Waiver: Intensive case management, routine case management, skills training, counseling, medication training and support, and pharmacological management
- LOC-YC: young child: routine case management, skills training, counseling
- LOC-EO: Early onset psychosis: individual or group psychosocial rehabilitative services: supported employment and education services; peer support; family partner as needed

For additional information, definitions and clarification on Levels of Care reference the Family Guide: Children's Mental Health Services included with the informational packet.

By signing below, I certify that I have read and understand the above information presented to me. I have been given ample opportunity to ask questions about any information that is unclear to me. I understand that this wil also be reviewed each time a needs assessment is performed (ANSA or CANS).			
Consumer or LAR signature	Date		

Date

CRC-358 Updated 4/30/2025

MDCD #: Name:



RECEIPT OF DOCUMENTS ACKNOWLEDGEMENT FORM

Date:		
	de each document that you have signed and/or pplicable to you, please write N/A in the blan	
Notice of Privacy Prac	etices (Initially only, except if changes occur)	
Charges for Communi	ty Services Brochure	
Treatment Agreement	and Center Information Form (Original to be	filed in chart)
Rights Booklet		
representative) acknowledge of placed my initials by, listed all my primary language and that	dersigned consumer, child, adolescent, paren and certify that I have been given a copy of ea pove. Further, I certify that I have read or hav t I understand the terms and information cont questions and seek clarification of anything u	nch named document that I have we had each document read to me in ained therein. Ample opportunity
Signature of Consumer	Consumer Printed Name	Date
Signature of LAR (If applicab	le) LAR Printed Name and relationship to Co	onsumer Date
	at I, and Texoma Community Center represenuments to the consumer and/or LAR.	tative, have explained and provided
Signature of Staff	Staff Printed Name & Credentials/Title	Date
		Page 1 of

Revised: 4/16/18 CRC- 97 File in: Consents, R&R

Name:	Case #:	MDCD#:



Consent for Mode of Contact

services. Individuals in our services may be conta	on several options regarding now you may be contacted regarding acted via email, text, telephone, voicemail, and regular mail. Please let ointment reminders, healthcare communications, and any other
	staff and/or contractors to contact me for appointment reminders, to our services, and to provide general healthcare reminders and
<u>Please initial</u> each of the following that apply:	
I consent to receive text messages from	TCC @ the number below.
I consent to receive voice messages from	TCC @ the number(s) below.
I consent to receive e-mail from TCC at th	e email address below.
I consent to receive letters from TCC at m	y address of record.
Please provide us with the following information	n in order to contact you:
Home Phone:	Cell Phone:
Email Address:	
Consent for T	elemedicine and Telehealth Services
To increase availability and access to Texoma Corappropriate.	mmunity Center Services, telehealth services are now available as
I consent to receive telehealth/telemedic physical health needs.	cine services for the purpose of assessing and treating my behavioral or
 I understand that record of corresponde kept by Texoma Community Center. I understand that electronic correspond I understand that I should not communi email from Center that includes PHI will I understand that TCC can not guarantee 	in effect unless I request a change or revoke this consent in writing. ence and services provided will become a part of my medical record ence is not appropriate for emergencies or time-sensitive issues. icate personal or highly confidential information by email and that any be encrypted. e the security and privacy of electronic communications. nedical information to the provider at TCC or their agents that is
	This Authorization is Hereby Revoked at my Request
Signature of Individual/LAR D	Signature of Individual/LAR Date
Signature of Staff Witness D	Signature of Staff Witness Date

Created 1/25/2021

CRC-299

Name: MDCD #:



Review of Your Rights In Local Authority Programs

Date:

My signature below shows that the following statements are true:

- I have received a <u>verbal explanation</u> of my rights as a person receiving services from Texoma Community Center
- I have been given a copy of the rights booklet and its contents have been explained to me.
- I understand I have the right to <u>participate in or refuse</u> treatment.
- I understand my rights and know I can ask questions about my rights if I want to.

Client Signature	Client Printed Name	Date
Parent/Guardian/LAR Signature	Parent/Guardian/LAR Printed Name and Relationship to Client	Date
Staff's Signature Who Explained Rights	Staff Printed Name & Credentials/Title	Date
Third Party Witness Signature/if applicable)	Third Darty Witness Printed Name	Date
Third-Party Witness Signature(if applicable)	Third Party Witness Printed Name	Date

Comments:

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